



Ascension

Compassionate care is safe care

Yellow— moderate risk *June 15-TBD; dependent on federal/state/local government guidance*

We are committed to keeping you safe while you're receiving care with us. Rest assured that we have implemented safeguards to minimize the exposure risks related to coronavirus (COVID-19) for our residents and our caregivers. **This pertains to our retirement living communities only at this time. Our assisted living, memory care and skilled nursing communities remain in the Orange - High Risk Phase due to federal and state regulations.** Please contact your local community for more information.

Screening. All our associates are screened before they come to work and during their shift, using screening tools designed to help ensure they are healthy and symptom-free before entering our communities or providing care. Residents, who leave the community for an outing, will be screened upon returning to the community and are highly encouraged to continue practicing social distancing, proper hand washing and masking while out.

Cleaning and disinfecting. Our environmental services teams will continue to perform rigorous disinfecting measures at all our communities, especially in high-touch areas. Unit-cleaning services will be available according to the procedure in place prior to the pandemic.

Visitor restrictions. We will be relaxing some of these restrictions to continue to maximize the safety of residents, and at the same time, provide our retirement living residents with the social and spiritual support they need to thrive. Limited visitors will be allowed according to guidelines established by the Centers for Disease Control and Prevention (CDC) and The Centers for Medicare & Medicaid Services (CMS) for individuals age 65 and older and for congregate living spaces. And, we will be opening additional designated entrances and exits.

Social distancing. In accordance with CDC and CMS recommendations, all staff, residents and approved visitors will need to adhere to social distancing standards (six feet apart). We encourage residents and guests to wear a cloth face covering when coming to our communities, if individuals are unable to maintain social distancing.



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New admission procedures. We're taking special care to welcome new residents into our communities who can benefit from our care and service during this time. New admissions into our skilled nursing facilities will be accepted to a designated unit and monitored for 14 days. New retirement community residents will need to self-isolate in their new unit for 14-days, unless they can supply proof that they tested negative for COVID-19 within the prior three days.

Tours. Tours will resume with precautions in all of our communities. Staggered appointment times will be available to reduce the number of guests in the community, all guests will be asked to adhere to social distancing standards (six feet apart) and wear masks. We will also continue to arrange for personalized virtual tours, upon request.

Dining, activities and amenities. Beauty shops will reopen with necessary precautions in place. In accordance with social distancing guidelines (six feet apart), we will introduce limited communal dining options. Group activities will restart and common areas will reopen.

Appointments and transportation. Residents will be able to leave the community for necessary appointments and will be screened upon their return. Independent Living residents are welcome to continue using Ascension Online Care for virtual urgent care visits.

Call ahead if you have questions. By calling ahead, you can learn in advance about our safety procedures that must be followed for each community and schedule time to visit. We want to help keep you safe.

What risks would make the community go backward? Sustained rise in the region's COVID-19 positivity rate, increase in hospital admissions, hospital capacity not able to handle surge and an outbreak that threatens health of the region.