



THIS IS TOGETHER  
EVERY STEP.

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THIS IS PRESENCE.

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**Presence Health<sup>®</sup>**

*Compassion is our mission.*

# Continue your care with Presence Health.

Our team is here to help make your transition from the hospital to the next level of care smooth. Whether you need more help at home, intense rehabilitation, minor therapy or full-time skilled nursing care, we are here to provide you the compassionate care you need.

Presence Health offers a full range of care options in your community, including:

- Skilled nursing and rehabilitation centers
- Home care
- Retirement living communities
- Long-term acute care hospital
- Palliative care
- Hospice

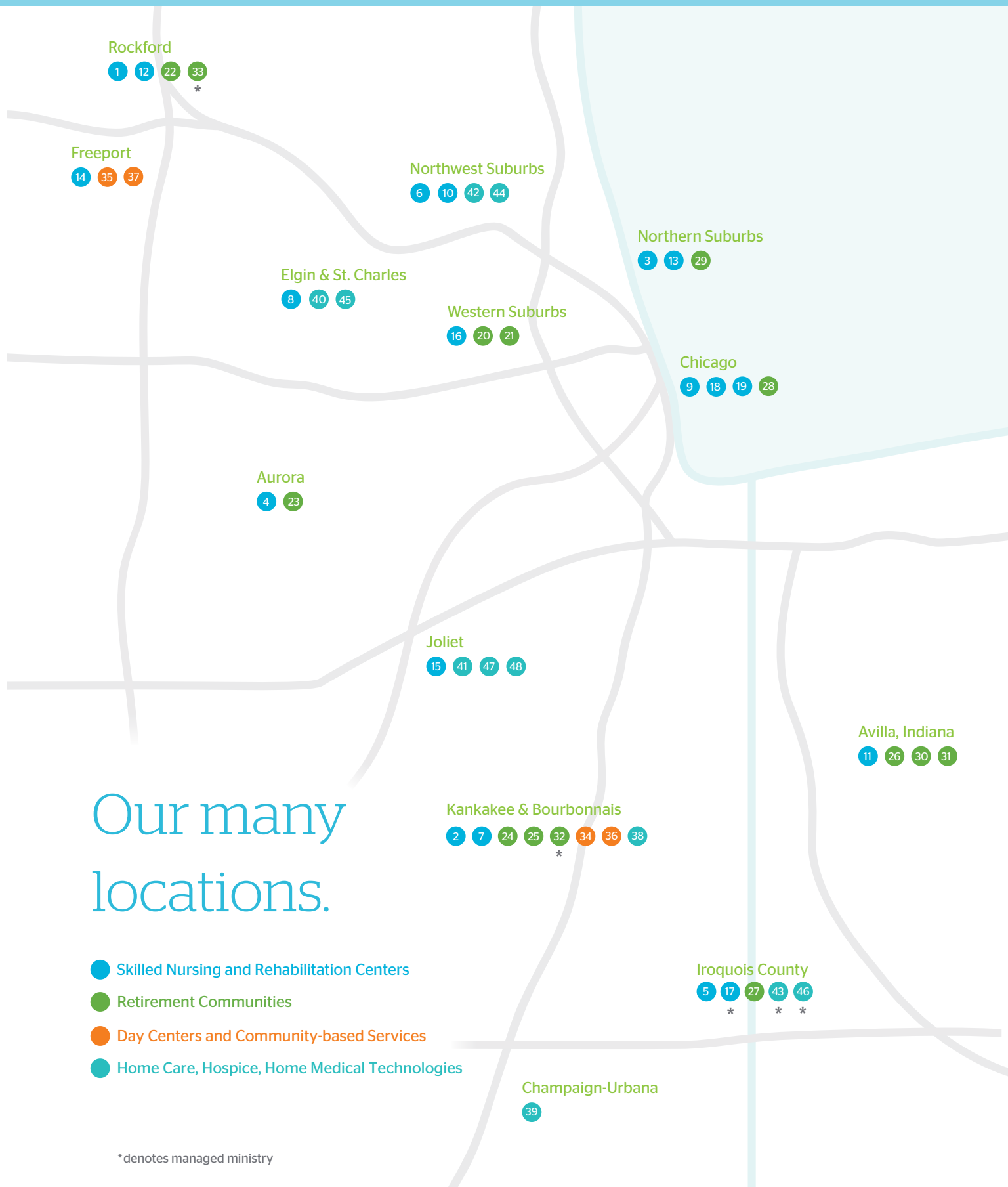


# This is where high quality and compassionate care meet.

- Presence Health locations have earned The Joint Commission's Gold Seal of Approval®, a symbol of quality that recognizes our dedication to providing safe and effective patient and resident care. Locations accredited include:
  - 15 skilled nursing and rehabilitation centers
  - 5 home care agencies,
  - 1 long-term care pharmacy and home infusion services
- Presence Health nursing homes are named by U.S. News and World Report as America's Best Nursing Homes annually.
- Over 75% of Presence Health nursing homes are at either a 4- or 5-Star overall rating for quality from the Centers for Medicare and Medicaid Services.
- Presence Home Care is consistently named to HomeCare Elite™. This designation is only given to the top 25% of agencies.



# We're right in your community.



Our many locations.

- Skilled Nursing and Rehabilitation Centers
- Retirement Communities
- Day Centers and Community-based Services
- Home Care, Hospice, Home Medical Technologies

\*denotes managed ministry

## Skilled Nursing and Sub-Acute Rehabilitation Centers

- 1 **Presence Cor Mariae Center**  
3330 Maria Linden Drive  
Rockford, IL 61114  
815.877.7416
- 2 **Presence Heritage Village**  
901 North Entrance Avenue  
Kankakee, IL 60901  
815.939.4506
- 3 **Presence Maryhaven Nursing and Rehabilitation Center**  
1700 East Lake Avenue  
Glenview, IL 60025  
847.729.1300
- 4 **Presence McAuley Manor**  
400 West Sullivan Road  
Aurora, IL 60506  
630.859.3700
- 5 **Presence Merkle-Knipprath Countryside**  
1190 E 2900 North Road  
Clifton, IL 60927  
815.694.2306
- 6 **Presence Nazarethville**  
300 North River Road  
Des Plaines, IL 60016  
847.297.5900
- 7 **Presence Our Lady of Victory**  
20 Briarcliff Lane  
Bourbonnais, IL 60914  
815.937.2022
- 8 **Presence Pine View Care Center**  
611 Allen Lane  
St. Charles, IL 60174  
630.377.2211
- 9 **Presence Resurrection Life Center**  
7370 West Talcott Avenue  
Chicago, IL 60631  
773.594.7400
- 10 **Presence Resurrection Nursing and Rehabilitation Center**  
1001 North Greenwood Avenue  
Park Ridge, IL 60068  
847.692.5600
- 11 **Presence Sacred Heart Home**  
515 North Main Street  
Avilla, IN 46710  
260.897.2841
- 12 **Presence Saint Anne Center**  
4405 Highcrest Road  
Rockford, IL 61107  
815.229.1999
- 13 **Presence Saint Benedict Nursing and Rehabilitation Center**  
6930 West Touhy Avenue  
Niles, IL 60714  
847.647.0003
- 14 **Presence Saint Joseph Center**  
659 East Jefferson Street  
Freeport, IL 61032  
815.232.6181
- 15 **Presence Villa Franciscan**  
210 North Springfield Avenue  
Joliet, IL 60435  
815.725.3400
- 16 **Presence Villa Scalabrini Nursing and Rehabilitation Center**  
480 North Wolf Road  
Northlake, IL 60164  
708.562.0040
- 17 **Iroquois Resident Home\***  
200 East Fairman Avenue  
Watseka, IL 60970  
815.432.7768
- 18 **Presence Saints Mary and Elizabeth Medical Center — Skilled Nursing Unit\***  
1431 North Claremont  
Chicago, IL 60622  
773.278.2000

- 19 **Presence Saint Joseph Hospital — Chicago Skilled Nursing Unit\***  
2900 North Lake Shore Drive  
Chicago, IL 60657  
773.665.3754

## Retirement Communities: Independent and Assisted Living

- 20 **Presence Bethlehem Woods Retirement Community**  
1571 West Ogden Avenue  
La Grange Park, IL 60526  
708.579.3663
- 21 **Presence Casa San Carlo Retirement Community**  
420 North Wolf Road  
Northlake, IL 60164  
708.562.4300
- 22 **Presence Cor Mariae Center**  
3330 Maria Linden Drive  
Rockford, IL 61114  
815.877.7416
- 23 **Presence Fox Knoll**  
421 North Lake Street  
Aurora, IL 60506  
630.844.0380
- 24 **Presence Heritage Estates**  
292 & 294 Charlton Lane  
Kankakee, IL 60901  
815.936.3229
- 25 **Presence Heritage Lodge**  
995 North Entrance Avenue  
Kankakee, IL 60901  
815.936.3229
- 26 **LaVerna Terrace**  
517 North Main Street  
Avilla, IN 46710  
260.897.2841
- 27 **Presence Merkle-Knipprath Countryside**  
1190 E 2900 North Road  
Clifton, IL 60927  
815.694.2306
- 28 **Presence Resurrection Retirement Community**  
7262 West Peterson Avenue  
Chicago, IL 60631  
773.792.7930
- 29 **Presence Saint Benedict Nursing and Rehabilitation Center**  
6930 West Touhy Avenue  
Niles, IL 60714  
847.647.0003
- 30 **Presence Saint Francis Place**  
445 North Main Street  
Avilla, IN 46710  
260.897.2841
- 31 **Presence Sacred Heart Assisted Living**  
519 North Main Street  
Avilla, IN 46710  
260.897.2841
- 32 **Harvest View\***  
100 Harvest View Lane  
Herscher, IL 60941  
815.426.2000
- 33 **Morning Star Village\***  
1160 North Mulford Road  
Rockford, IL 61107  
815.484.9500

## Community-based Services

### Adult Day Centers

- 34 **Presence Heritage Day Break**  
1025 North Washington Avenue  
Kankakee, IL 60901  
815.937.2447
  - 35 **Presence Saint Joseph Adult Day Center**  
659 East Jefferson Street  
Freeport, IL 61032  
815.266.8067
- ### Child Care
- 36 **Presence Fortin Villa Learning Center**  
1025 North Washington Avenue  
Kankakee, IL 60901  
815.932.8411
- ### Community Living Facility and Supportive Living Arrangement
- 37 **Presence Saint Vincent**  
659 East Jefferson Street  
Freeport, IL 61032  
815.266.8016

## Home Care

- 38 **Presence Home Care — Kankakee**  
179 East Bethel Drive  
Bourbonnais, IL 60914  
815.937.2475
- 39 **Presence Home Care — Champaign**  
1501 Interstate Drive, Suite C  
Champaign, IL 61822  
217.355.4120
- 40 **Presence Home Care — Elgin**  
799 South McLean Boulevard  
Elgin, IL 60123  
847.931.5553
- 41 **Presence Home Care — Joliet**  
1060 Essington Road  
Joliet, IL 60435  
815.741.7371
- 42 **Presence Home Care — Chicago Metro**  
2380 East Dempster Street  
Des Plaines, IL 60016  
877.742.7447
- 43 **Iroquois Memorial Home Health\***  
200 North Laird Street  
Watseka, IL 60970  
815.432.6155

## Hospice

- 44 **Rainbow Hospice — Chicagoland**  
1550 Bishop Court  
Mount Prospect, IL 60056  
847.685.9900
- 45 **Rainbow Hospice — Elgin**  
799 South McLean Boulevard  
Elgin, IL 60123  
847.622.3467
- 46 **Iroquois Memorial Hospice\***  
200 North Laird Street  
Watseka, IL 60970  
815.432.0185

## Home Medical Technologies

- 47 **Care@Home**  
1060 Essington Road  
Joliet, IL 60435  
815.773.7071
- 48 **Lifeline**  
1060 Essington Road  
Joliet, IL 60435  
877.612.1700

# What to expect if you are going to a skilled nursing and rehabilitation center.

## Pre-admission planning:

Planning ahead is the right step to make the transition from the hospital easier. Stop by and meet our compassionate care team. They'll help you learn about the transition.

- Take a tour or visit [www.presencehealth.org/lifeconnections](http://www.presencehealth.org/lifeconnections).
- Meet our therapy team members.
- Discuss insurance benefits with an admissions specialist.
- Complete pre-admission paperwork and room reservation.
- Bring a copy of your Medicare or insurance card, power of attorney and other related legal documents.

## At the hospital:

Maximize your recovery and healing by continuing therapy customized for you. Here's how:

- Consider a Presence Health skilled nursing and rehabilitation center. The team of nurse navigators and case managers can help ease your transition from the hospital to the next level of care. If you choose a Presence Health center, let your nurse navigator or case manager know.
- The nurse navigator or case manager will call our admissions department to arrange transportation, set a time, and provide physician orders.



### During your stay:

Our team will work with your doctor to create a personalized therapy plan to get you back home.

- A doctor will supervise your care and keep your personal doctor informed about your progress.
- Nurses are available 24/7 to assist in your recovery.
- Therapists will meet with you to complete a therapy evaluation to determine your physical, occupational and speech therapy needs.
- A rehab physician will help you reach your recovery goals.

### At the end of your stay:

When your stay is nearing completion, we will help connect you with things you might need after your stay with us, like:

- Home care and Lifeline medical alert solutions.
- Community resources like home medical equipment.
- Alternative living options, including assisted living.

### What to bring when you come stay with us:

The following items can help you during your stay with us:

- Your driver's license or picture ID
- Your insurance and/or Medicare cards (or just a copy of the front and back of each)
- Your pharmacy's phone number
- Comfortable gym shoes
- 2-3 T-shirts and sweatshirts for therapy
- 2-3 pair of loose fitting shorts (particularly if you have had a knee replacement)
- Loose fitting underwear (particularly if you have had a hip replacement)
- Pajamas
- Toiletries - comb/brush, deodorant, toothbrush, toothpaste, razors
- Shower item bag or carrying case
- Comfort items - photos, blanket, pillows
- Personal entertainment devices such as MP3 players or laptops
- Reading Materials
- Power of Attorney for Healthcare information
- Family contact info



# What to expect with Home Care

## Plan Before You are Discharged

Once Presence Home Care receives your physician's referral, they will contact you within 48 hours

## Prepare for Your Evaluation Visit

When we meet for evaluation, please have with you the following:

- Hospital discharge papers
- Medicare or insurance cards
- Photo ID
- A list of all medications you are taking
- A copy of your Healthcare Power of Attorney or other legal documents

## Complete an Evaluation Visit

During the first visit, we will thoroughly review your medical history and current treatment.

## Establish a Plan of Care

Our team will work with your doctor to create a personalized care plan based on your needs and goals.

- A doctor will supervise your care
- Your personal physician will be kept informed of your progress
- Team members are available 24/7 to answer your questions or respond to changes in your condition

## Talk About Additional In-Home Options

Our team will work with you to determine if in-home medical solutions may help you progress. Presence Health offers a variety of Lifeline Medical Alert solutions.





List effective January, 2017. Plans subject to change. Please verify that your individual plan is covered under our managed care contract. If you do not see your insurance plan listed here, our associates would be happy to work directly with your insurance provider to continue your care with Presence Health.

# We Accept Many Insurance Plans

## Insurance plans accepted by Presence Health skilled nursing and rehabilitation centers

- Aetna Better Health
- Aetna Health
- Beech Street Corporation
- Blue Cross / Blue Shield of Illinois
- Cigna Healthcare
- Cigna Healthspring of Illinois
- Cook County Health & Hospital System
- Corvel
- Coventry First Health
- Dreyer Health Plan
- HealthLink
- HFN, Inc.
- Humana Choice Care
- ILLINICARE
- Imagine Health  
(Smart Network of Aetna PPO)
- Medicare
- Meridian
- Molina
- PHCS - Savility
- Physicians Benefits Trust Life Insurance Company
- Preferred Network Access
- Preferred Plan
- Smart Network
- Southeastern Indiana Health Operations
- State of Illinois
- TriCare
- United Healthcare

## Insurance plans accepted by Presence Home Care

- Aetna Better Health
- Aetna Health
- Blue Cross / Blue Shield of Illinois
- Beech Street Corporation
- Caterpillar (Elgin, Aurora & Joliet)
- Cigna Healthcare
- Cigna Healthspring of Illinois
- Community Partners Health Plan
- Corvel
- Coventry First Health
- Dreyer Health Plan
- HealthLink
- Health Select IPA
- HFN, Inc.
- Humana Choice Care
- ILLINICARE
- Imagine Health (Smart Network of Aetna PPO)
- Medicare
- Meridian
- Molina
- PHCS - Savility
- Physicians Benefits Trust Life Insurance Company
- Preferred Network Access
- Preferred Plan
- Smart Network
- Southeastern Indiana Health Operations
- State of Illinois
- TriCare
- Union Health Services
- United Healthcare



# Medicare Part A

## Benefits Information

### Frequently Asked Questions (FAQ) about Medicare coverage

#### **What is covered?**

Your Medicare Part A benefit covers inpatient services, including a hospital stay or skilled nursing care for short-term rehabilitation, as well as short-term home health care and hospice. Most people are enrolled in Part A when they reach age 65 and do not have a premium, provided they have paid into Social Security for 10 years.

#### **How do I qualify?**

- A minimum three night (consecutive nights) hospital stay is required for you to qualify for skilled nursing services. Time spent in observation status or in the emergency room prior to an inpatient admission does not count toward the 3-day qualifying hospital stay.
- Admission to a skilled nursing facility must occur within 30 days of your discharge after the qualifying hospital stay.
- Doctor's orders must indicate that there is a medical need for further skilled nursing services or that your diagnosis requires therapy at least 5 days a week for short-term rehabilitation.

#### **How long can I stay?**

You have up to 100 days per benefit period, but Medicare does not guarantee the full 100 days. You will continue to be eligible for Medicare coverage through your stay, provided that skilled nursing services continue to be medically necessary or you require therapy services 5 or more days a week. If while receiving therapy you stop progressing for any reason—including refusing to participate—Medicare will no longer continue to cover your stay.



## Frequently Asked Questions (FAQ) about Medicare coverage continued

### **What specific services are covered?**

- All skilled nursing care
- Therapy services
- Room and board
- Meals and dietary counseling
- Medication
- Medical social services
- Medical supplies
- Equipment used in the skilled nursing facility
- Ambulance transportation (when other transportation endangers health) to the nearest supplier of needed services not within the skilled nursing facility.

### **How are payments made?**

Provided you meet the qualifications, Medicare will pay 100 percent of your cost for days 1 to 20. Beginning with day 21 and continuing through day 100, Medicare covers all but the daily co-pay, which is determined by the Centers for Medicare and Medicaid Services. If an existing secondary insurance is available, we will bill this co-pay to your insurance and any remaining balance would be your responsibility.



# Need more information?

Contact the Medicare  
Service Center at  
**1.800.MEDICARE**  
**(1.800.633.4227).**  
**TTY 1.877.486.2048.**

If you are interested in learning more about  
Presence Health locations, please speak with  
your physician or care manager.

