THIS IS TOGETHER EVERY STEP.
THIS IS PRESENCE.

Presence Health
Compassion is our mission.
Continue your care with Presence Health.

Our team is here to help make your transition from the hospital to the next level of care smooth. Whether you need more help at home, intense rehabilitation, minor therapy or full-time skilled nursing care, we are here to provide you the compassionate care you need.

Presence Health offers a full range of care options in your community, including:

- Skilled nursing and rehabilitation centers
- Home care
- Retirement living communities
- Long-term acute care hospital
- Palliative care
- Hospice
This is where high quality and compassionate care meet.

- Presence Health locations have earned The Joint Commission’s Gold Seal of Approval®, a symbol of quality that recognizes our dedication to providing safe and effective patient and resident care. Locations accredited include:
  - 15 skilled nursing and rehabilitation centers
  - 5 home care agencies,
  - 1 long-term care pharmacy and home infusion services

- Presence Health nursing homes are named by U.S. News and World Report as America’s Best Nursing Homes annually.

- Over 75% of Presence Health nursing homes are at either a 4- or 5-Star overall rating for quality from the Centers for Medicare and Medicaid Services.

- Presence Home Care is consistently named to HomeCare Elite™. This designation is only given to the top 25% of agencies.
We’re right in your community.

Our many locations.

- Skilled Nursing and Rehabilitation Centers
- Retirement Communities
- Day Centers and Community-based Services
- Home Care, Hospice, Home Medical Technologies

*denotes managed ministry
Skilled Nursing and Sub-Acute Rehabilitation Centers

1. Presence Cor Mariae Center
   3330 Maria Linden Drive
   Rockford, IL 61114
   815.877.7416

2. Presence Heritage Village
   901 North Entrance Avenue
   Kankakee, IL 60901
   815.939.4506

3. Presence Maryhaven Nursing and Rehabilitation Center
   1700 East Lake Avenue
   Glenview, IL 60025
   847.747.3300

4. Presence McAuley Manor
   400 West Sullivan Street
   Aurora, IL 60506
   630.859.3700

5. Presence Merkle-Knipprath Countryside
   1190 E 2900 North Road
   Clifton, IL 61032
   847.647.0003

6. Presence Nazarethville
   300 North River Road
   Des Plaines, IL 60016
   847.297.5900

7. Presence Our Lady of Victory
   20 Briarciff Lane
   Bourbonnais, IL 60914
   815.937.2022

8. Presence Pine View Care Center
   611 Allen Lane
   St. Charles, IL 60174
   630.377.2211

9. Presence Resurrection Life Center
   7370 West Talcott Avenue
   Chicago, IL 60631
   773.594.7400

10. Presence Resurrection Nursing and Rehabilitation Center
    1001 North Greenwood Avenue
    Park Ridge, IL 60068
    847.679.5600

11. Presence Sacred Heart Home
    519 North Main Street
    Herscher, IL 60941
    815.426.2000

12. Presence Saint Anne Center
    4405 Highcrest Road
    Rockford, IL 61107
    815.229.1999

13. Presence Saint Benedict Nursing and Rehabilitation Center
    6930 West Touhy Avenue
    Niles, IL 60714
    847.647.0003

14. Presence Saint Joseph Center
    659 East Jefferson Street
    Freeport, IL 61032
    815.232.6199

15. Presence Villa Francisca
    210 North Springfield Avenue
    Joliet, IL 60435
    815.725.3400

16. Presence Villa Scalabrini Nursing and Rehabilitation Center
    480 North Wolf Road
    Northlake, IL 60164
    708.562.0040

17. Iroquois Resident Home*  
    200 East Fairman Avenue
    Watseka, IL 60970
    815.432.7768

18. Presence Saints Mary and Elizabeth Medical Center — Skilled Nursing Unit*  
    1431 North Claremont Avenue
    Chicago, IL 60622
    773.278.2000

19. Presence Saint Joseph Hospital — Chicago  
    Skilled Nursing Unit*  
    2900 North Lake Shore Drive
    Chicago, IL 60657
    773.665.3754

Retirement Communities: Independent and Assisted Living

20. Presence Bethlehem Woods Retirement Community
    1571 West Ogden Avenue
    La Grange Park, IL 60526
    708.579.3663

21. Presence Casa San Carlo Retirement Community
    420 North Wolf Road
    Northlake, IL 60164
    708.562.4300

22. Presence Cor Mariae Center
    3330 Maria Linden Drive
    Rockford, IL 61114
    815.877.7416

23. Presence Fox Knoll
    421 North Lake Street
    Aurora, IL 60506
    630.844.0380

24. Presence Heritage Estates
    292 & 294 Charlton Lane
    Kankakee, IL 60901
    815.936.3229

25. Presence Heritage Lodge
    995 North Entrance Avenue
    Kankakee, IL 60901
    815.936.3229

26. LaVerna Terrace
    517 North Main Street
    Avilla, IN 46710
    260.897.2841

27. Presence Merkle-Knipprath Countryside
    1190 E 2900 North Road
    Clifton, IL 61032
    815.694.2306

28. Presence Resurrection Retirement Community
    7262 West Peterson Avenue
    Chicago, IL 60631
    773.792.7930

29. Presence Saint Benedict Nursing and Rehabilitation Center
    6930 West Touhy Avenue
    Niles, IL 60714
    847.647.0003

30. Presence Saint Francis Place
    445 North Main Street
    Avilla, IN 46710
    260.897.2841

31. Presence Sacred Heart Assisted Living
    519 North Main Street
    Avilla, IN 46710
    260.897.2841

32. Harvest View*
    100 Harvest View Lane
    Herscher, IL 60941
    815.426.2000

33. Morning Star Village*
    1160 North Mulford Road
    Rockford, IL 61107
    815.484.9500

Community-based Services

34. Presence Heritage Day Break
    1025 North Washington Avenue
    Kankakee, IL 60901
    815.937.2447

35. Presence Saint Joseph Adult Day Center
    659 East Jefferson Street
    Freeport, IL 61032
    815.266.8067

Child Care

36. Presence Fortin Villa Learning Center
    1025 North Washington Avenue
    Kankakee, IL 60901
    815.932.8411

Community Living Facility and Supportive Living Arrangement

37. Presence Saint Vincent
    659 East Jefferson Street
    Freeport, IL 61032
    815.266.8016

Home Care

38. Presence Home Care — Kankakee
    179 East Bethel Drive
    Bourbonnais, IL 60914
    815.937.2475

39. Presence Home Care — Champaign
    1501 Interstate Drive, Suite C
    Champaign, IL 61822
    217.355.4120

40. Presence Home Care — Elgin
    799 South McLean Boulevard
    Elgin, IL 60123
    847.931.5553

41. Presence Home Care — Joliet
    1060 Essington Road
    Joliet, IL 60435
    815.741.7371

42. Presence Home Care — Chicago Metro
    2380 East Dempster Street
    Des Plaines, IL 60016
    877.742.7447

43. Iroquois Memorial Home Health*
    3330 Maria Linden Drive
    Chicago, IL 60657
    773.665.3754

44. Rainbow Hospice — Chicagoland
    1550 Bishop Court
    Mount Prospect, IL 60056
    847.685.9900

45. Rainbow Hospice — Elgin
    799 South McLean Boulevard
    Elgin, IL 60123
    847.622.0185

46. Iroquois Memorial Hospice*
    200 North Laird Street
    Watseka, IL 60970
    815.432.6155

Hospice

47. Rainbow Hospice — Care@Home
    1060 Essington Road
    Joliet, IL 60435
    815.773.7071

48. Lifeline
    1060 Essington Road
    Joliet, IL 60435
    877.612.1700

* denotes managed ministry
What to expect if you are going to a skilled nursing and rehabilitation center.

Pre-admission planning:
Planning ahead is the right step to make the transition from the hospital easier. Stop by and meet our compassionate care team. They’ll help you learn about the transition.

- Take a tour or visit www.presencehealth.org/lifeconnections.
- Meet our therapy team members.
- Discuss insurance benefits with an admissions specialist.
- Complete pre-admission paperwork and room reservation.
- Bring a copy of your Medicare or insurance card, power of attorney and other related legal documents.

At the hospital:
Maximize your recovery and healing by continuing therapy customized for you. Here’s how:

- Consider a Presence Health skilled nursing and rehabilitation center. The team of nurse navigators and case managers can help ease your transition from the hospital to the next level of care. If you choose a Presence Health center, let your nurse navigator or case manager know.
- The nurse navigator or case manager will call our admissions department to arrange transportation, set a time, and provide physician orders.
**During your stay:**
Our team will work with your doctor to create a personalized therapy plan to get you back home.

- A doctor will supervise your care and keep your personal doctor informed about your progress.
- Nurses are available 24/7 to assist in your recovery.
- Therapists will meet with you to complete a therapy evaluation to determine your physical, occupational and speech therapy needs.
- A rehab physician will help you reach your recovery goals.

**At the end of your stay:**
When your stay is nearing completion, we will help connect you with things you might need after your stay with us, like:

- Home care and Lifeline medical alert solutions.
- Community resources like home medical equipment.
- Alternative living options, including assisted living.

**What to bring when you come stay with us:**
The following items can help you during your stay with us:

- Your driver’s license or picture ID
- Your insurance and/or Medicare cards (or just a copy of the front and back of each)
- Your pharmacy’s phone number
- Comfortable gym shoes
- 2-3 T-shirts and sweatshirts for therapy
- 2-3 pair of loose fitting shorts (particularly if you have had a knee replacement)
- Loose fitting underwear (particularly if you have had a hip replacement)
- Pajamas
- Toiletries – comb/brush, deodorant, toothbrush, toothpaste, razors
- Shower item bag or carrying case
- Comfort items – photos, blanket, pillows
- Personal entertainment devices such as MP3 players or laptops
- Reading Materials
- Power of Attorney for Healthcare information
- Family contact info
What to expect with Home Care

Plan Before You are Discharged
Once Presence Home Care receives your physician’s referral, they will contact you within 48 hours

Prepare for Your Evaluation Visit
When we meet for evaluation, please have with you the following:
• Hospital discharge papers
• Medicare or insurance cards
• Photo ID
• A list of all medications you are taking
• A copy of your Healthcare Power of Attorney or other legal documents

Complete an Evaluation Visit
During the first visit, we will thoroughly review your medical history and current treatment.

Establish a Plan of Care
Our team will work with your doctor to create a personalized care plan based on your needs and goals.
• A doctor will supervise your care
• Your personal physician will be kept informed of your progress
• Team members are available 24/7 to answer your questions or respond to changes in your condition

Talk About Additional In-Home Options
Our team will work with you to determine if in-home medical solutions may help you progress. Presence Health offers a variety of Lifeline Medical Alert solutions.
We Accept Many Insurance Plans

Insurance plans accepted by Presence Health skilled nursing and rehabilitation centers

- Aetna Better Health
- Aetna Health
- Beech Street Corporation
- Blue Cross / Blue Shield of Illinois
- Cigna Healthcare
- Cigna Healthspring of Illinois
- Cook County Health & Hospital System
- Corvel
- Coventry First Health
- Dreyer Health Plan
- HealthLink
- HFN, Inc.
- Humana Choice Care
- ILLINICARE
- Imagine Health
  (Smart Network of Aetna PPO)
- Medicare
- Meridian
- Molina
- PHCS – Savility
- Physicians Benefits Trust Life Insurance Company
- Preferred Network Access
- Preferred Plan
- Smart Network
- Southeastern Indiana Health Operations
- State of Illinois
- TriCare
- United Healthcare

Insurance plans accepted by Presence Home Care

- Aetna Better Health
- Aetna Health
- Blue Cross / Blue Shield of Illinois
- Beech Street Corporation
- Caterpillar (Elgin, Aurora & Joliet)
- Cigna Healthcare
- Cigna Healthspring of Illinois
- Community Partners Health Plan
- Corvel
- Coventry First Health
- Dreyer Health Plan
- HealthLink
- Health Select IPA
- HFN, Inc.
- Humana Choice Care
- ILLINICARE
- Imagine Health (Smart Network of Aetna PPO)
- Medicare
- Meridian
- Molina
- PHCS - Savility
- Physicians Benefits Trust Life Insurance Company
- Preferred Network Access
- Preferred Plan
- Smart Network
- Southeastern Indiana Health Operations
- State of Illinois
- TriCare
- Union Health Services
- United Healthcare

List effective January, 2017. Plans subject to change. Please verify that your individual plan is covered under our managed care contract. If you do not see your insurance plan listed here, our associates would be happy to work directly with your insurance provider to continue your care with Presence Health.
Medicare Part A
Benefits Information

Frequently Asked Questions (FAQ) about Medicare coverage

What is covered?
Your Medicare Part A benefit covers inpatient services, including a hospital stay or skilled nursing care for short-term rehabilitation, as well as short-term home health care and hospice. Most people are enrolled in Part A when they reach age 65 and do not have a premium, provided they have paid into Social Security for 10 years.

How do I qualify?
- A minimum three night (consecutive nights) hospital stay is required for you to qualify for skilled nursing services. Time spent in observation status or in the emergency room prior to an inpatient admission does not count toward the 3-day qualifying hospital stay.
- Admission to a skilled nursing facility must occur within 30 days of your discharge after the qualifying hospital stay.
- Doctor’s orders must indicate that there is a medical need for further skilled nursing services or that your diagnosis requires therapy at least 5 days a week for short-term rehabilitation.

How long can I stay?
You have up to 100 days per benefit period, but Medicare does not guarantee the full 100 days. You will continue to be eligible for Medicare coverage through your stay, provided that skilled nursing services continue to be medically necessary or you require therapy services 5 or more days a week. If while receiving therapy you stop progressing for any reason—including refusing to participate—Medicare will no longer continue to cover your stay.
What specific services are covered?

- All skilled nursing care
- Therapy services
- Room and board
- Meals and dietary counseling
- Medication
- Medical social services
- Medical supplies
- Equipment used in the skilled nursing facility
- Ambulance transportation (when other transportation endangers health) to the nearest supplier of needed services not within the skilled nursing facility.

How are payments made?

Provided you meet the qualifications, Medicare will pay 100 percent of your cost for days 1 to 20. Beginning with day 21 and continuing through day 100, Medicare covers all but the daily co-pay, which is determined by the Centers for Medicare and Medicaid Services. If an existing secondary insurance is available, we will bill this co-pay to your insurance and any remaining balance would be your responsibility.
Need more information?

Contact the Medicare Service Center at 1.800.MEDICARE (1.800.633.4227).
TTY 1.877.486.2048.

If you are interested in learning more about Presence Health locations, please speak with your physician or care manager.