



Ascension

Compassionate care is safe care

Orange – high risk *May 15-June 15; dependent on federal/state/local government guidance*

We are committed to keeping you safe while you're receiving care with us. Rest assured that we have implemented safeguards to minimize the exposure risks related to coronavirus (COVID-19) for our residents and our caregivers. Please contact your local community for more information.

Screening. All our associates are screened before they come to work and during their shift, using screening tools designed to ensure they are healthy and symptom-free before entering our communities or providing care. Routine signs and symptoms checks on residents continue.

Cleaning and disinfecting. Our environmental services teams perform rigorous disinfecting measures at all our communities. In our Independent Living communities, in-room housekeeping services will resume with personal protective equipment (PPE).

Visitor restrictions. In March, at the recommendation of the Centers for Disease Control (CDC) and Centers for Medicare & Medicaid Services (CMS), we enacted visitor restrictions to protect our residents and staff. As our communities begin to reopen for tours and new admissions, we are now revising these policies. As a result, we will be relaxing some of these restrictions to allow for new admissions while maximizing the safety of residents. We will continue to only offer a single entrance to enter and exit through. In addition, our teams will help coordinate window visits, virtual visitations and limited personal deliveries. Please contact your local community for information on specific visitor guidelines.

Social distancing. In accordance with CDC and CMS recommendations, all approved visitors and staff are asked to wear a cloth face covering when coming to our communities. Residents will need to wear cloth masks if they need to be out of their unit and unable to maintain social distancing. Our staff will continue to adhere to universal masking. And, we continue to practice social distancing (six feet apart).



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New admission procedures. We're taking special care to welcome new residents into our communities who can benefit from our care and service during this time. New admissions into our skilled nursing facilities will be accepted to a designated unit and monitored for 14 days. New retirement community residents will need to self-isolate in their new unit for 14-days, unless they can supply proof that they tested negative within the prior three days.

Tours. We are happy to arrange for a personalized virtual tour, so there is limited interaction with others.

Dining, activities and amenities. We will continue to offer in-room dining experiences to all residents. Residents will find joy through personalized activities. While the beauty shop remains closed, we are busy planning for the grand reopening.

Appointments and transportation. Essential appointments will be allowed. When transportation is required, our team will coordinate to ensure all safety measures are followed. Independent Living residents can use Ascension Online Care to benefit from virtual urgent care.

Call ahead when possible. We ask that you not arrive unannounced at our communities. By calling ahead, you can learn in advance about our safety procedures that must be followed for each community and schedule time to visit. We want to help keep you safe.

What risks would make the community go backward? Sustained rise in the region's COVID-19 positivity rate, increase in hospital admissions, hospital capacity not able to handle surge and an outbreak that threatens health of the region.